

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

KATHERINE L. SHERRARD)	
)	
COMPLAINANT)	
)	CASE NO.
VS.)	93-422
)	
GTE SOUTH INCORPORATED)	
)	
DEFENDANT)	

O R D E R

IT IS ORDERED that GTE South Incorporated ("GTE") shall file the original and ten copies of the following information with the Commission. The information shall be placed in a bound volume with each item tabbed. The information requested herein is due no later than 30 days from the date of this Order.

1. Provide a copy of the letter sent to Katherine L. Sherrard postmarked October 21, 1993, notifying Ms. Sherrard of the change in service from two-party to single-party residential service.

2. a. Approximately how many customers have been affected, to date, by the change in the General Customer Services Tariff S3.2.1 to eliminate two-party service?

b. Did any customer experience a rate increase due to elimination of two-party service and a rate decrease due to eliminating zone charges, producing an overall decrease in rates?

3. a. Approximately how many customers would be affected in the future by this tariff change to eliminate two-party service?

b. Provide, on a per exchange basis, the dates when GTE plans to implement changes to eliminate two-party service.

Done at Frankfort, Kentucky, this 22nd day of March, 1994.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:



Executive Director